

Recipe 911

Your questions answered

Training Grows on Trees

Synopsis

- Business partners often seem to believe that training grows on trees and if they just shake the tree hard enough, a magic seed will fall and plant a tree over night

Desired outcome you are looking for

- To educate stakeholders regarding the process for selecting content, prioritizing projects and creating the end product that they see

Ideas you have already considered

- A steering committee

Obstacles you are facing

- Predecessors have pushed back on the wrong things, conducted incomplete needs analysis and made promises that have not been delivered or only half delivered

Specific questions you would like to have answered

- How do you overcome this??

No Power in the Point

Synopsis

- The training program I have is based in PowerPoint. The computers used in the classroom don't have the program loaded. IT will not load it since the computers aren't licensed to an individual. The computers also don't connect to the internet.

Desired outcome you are looking for

- To find a way to share the information with the students in a more interactive, yet open source non/program specific system.

Ideas you have already considered

- Converting the presentation to an MP4 and asking the participants to pause at certain places.

Obstacles you are facing

- IT, no internet, no powerpoint

Specific questions you would like to have answered

- What other options do I have?

Are We Tracking?

Synopsis

- We work hard and have so much on our plate. We keep getting more and it is hard to impossible to keep up. How do we track the work we do, and how long it actually takes for each step?

Desired outcome you are looking for

- To find a way to track the work that shows what we do, without being so cumbersome or creating a negative work environment

Ideas you have already considered

- Tracking each step from start to end date, tracking actual hours instead of just dates.

Obstacles you are facing

- So much tracking can almost take more time than it is worth, and can cause behavior opposite from what we want (inaccurate numbers, becoming task masters)

Specific questions you would like to have answered

- What have others tried? What has worked for you?

Content, Content, Content

Synopsis

- As we create projects and they are reviewed, we find that we are creating multiple versions, some on the network, and some on the local computers. This causes confusion, and often causes rework, when you thought you updated something (and did) but now can't find it.

Desired outcome you are looking for

- To find a better way to handle versioning of projects that also works with the need to work locally but store on a network.

Ideas you have already considered

- We just need a better plan

Obstacles you are facing

- No consistent method, needing to work locally, but store projects on the network. Network speed is also slow.

Specific questions you would like to have answered

- What methods would you recommend?

Recording Troubles

Synopsis

- When we create online learning, we also add voice overs. It seems that in many cases there is a last minute unpredictable edit of the voice over that must occur. When that happens and you go back days later, the voice over “sounds” different from the others in the course.

Desired outcome you are looking for

- How to avoid having to re-record an entire course when only one section needed to be edited due to a difference of sound in the recording.

Ideas you have already considered

- Plan, plan, plan, review, approvals, and multiple takes.

Obstacles you are facing

- It seems no matter how much we plan and get approvals for scripts, we end up with this issue.

Specific questions you would like to have answered

- What have you tried and used successfully to handle this issue?

What Do I Do?

Synopsis

- I was training a class on a specific topic. While in class, I noticed another problem with some of the members of the group. I knew I could help them and had the solution, but this was something they didn't know was a problem, and it might not be my business.

Desired outcome you are looking for

- The group to get the help they need and be successful

Ideas you have already considered

- Tell them, don't tell them, wait.

Obstacles you are facing

- I don't want to butt in where I am not wanted, but I also don't want them to suffer needlessly

Specific questions you would like to have answered

- Have others been in this situation? How have they handled it?

Topic _____

Synopsis



Desired outcome you are looking for



Ideas you have already considered



Obstacles you are facing



Specific questions you would like to have answered



Topic _____

Synopsis



Desired outcome you are looking for



Ideas you have already considered



Obstacles you are facing



Specific questions you would like to have answered



Topic _____

Synopsis



Desired outcome you are looking for



Ideas you have already considered



Obstacles you are facing



Specific questions you would like to have answered



Topic _____

Synopsis



Desired outcome you are looking for



Ideas you have already considered



Obstacles you are facing



Specific questions you would like to have answered



Topic _____

Synopsis



Desired outcome you are looking for



Ideas you have already considered



Obstacles you are facing



Specific questions you would like to have answered

