

# Britne E. Jenke

Learning & Development Leader | Diversity, Equity, & Inclusion Champion

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## SUMMARY

Experienced Learning & Development professional and Servant Leader with a history of delivering results across multiple job functions and industries. My passion is empowering others to do their best work.

## PROFESSIONAL CERTIFICATIONS

**Certified Professional in Talent Development (CPTD)** 

Association for Talent Development (ATD)

**Certified Professional in Training Management (CPTM)** 

Training Industry, Inc.

**Senior Certified Professional (SHRM-SCP)** 

Society for Human Resource Management (SHRM)

**Certified Practitioner, Agile in HR (ICP-AHR)** 

ICAgile

**Agile Certified Practitioner (PMI-ACP)** 

Project Management Institute (PMI)

**Certified Scrum Master (CSM)** 

Scrum Alliance


## SKILLS

Agile Project Management	● ● ● ● ●	Instructional Design	● ● ● ● ●
Performance Consulting	● ● ● ● ●	eLearning Development	● ● ● ● ●
Inclusive Design & Accessibility	● ● ● ● ●	Learning Management Systems (LMS)	● ● ● ● ●
Diversity, Equity & Inclusion	● ● ● ● ●	Training Analysis	● ● ● ● ●
Leadership & Management	● ● ● ● ●	Kirkpatrick Strategic Evaluation	● ● ● ● ●

## SIGNIFICANT PROJECTS

<b>eLearning/Technical Writing Project Management,</b> <i>Winner of the 2022 ATD Greater Las Vegas Tribute to Learning Award</i> Led a team of Instructional Designers, Technical Writers, Graphic Designers, and others to create 3 unique learning deliverables for multiple audiences	03.2021 – 06.2021
<b>Training Certification System Migration, Testing, Training, and Pilot</b> Led site-specific design requirements, training, documentation, and testing of a new training certification system	03.2019 – 03.2020
<b>Clienteling Software Agile Planning, Testing, and Training Development</b> Led training development and participated in agile planning and user research for new software implementation	01.2016 – 08.2016
<b>Leadership Conference Seminar Design and Project Management</b> Planned, designed, and delivered learning and leadership workshops to groups of 500+ participants	01.2014 – 08.2016

## PUBLICATIONS

<b>Britne Jenke on Inclusive Design, ATD DEI Podcast</b> 	08.2021
A discussion on how talent development professionals can adopt an inclusive design philosophy and make training accessible for all learners	

## WORK EXPERIENCE

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<b>Aristocrat Technologies, Business Process Senior Trainer</b> <ul style="list-style-type: none"><li>• Design, development, and delivery of engaging learning materials</li><li>• Project management of multi-stage projects with various stakeholders</li></ul>	10.2022 – present Las Vegas, NV
<b>Inclusive Pixelation, Owner, Principal Consultant</b> Providing services in Project Management, Instructional Design & Development, Web Development, Inclusion & Diversity, and Accessibility	03.2021 – 11.2022 Las Vegas, NV
<b>Tesla</b>	
<i>Project Manager, Training Analysis, Energy Business Support</i> <ul style="list-style-type: none"><li>• Liaison to executives and lines of business</li><li>• Conducted project intake, analysis, management, and maintenance</li></ul>	06.2021 – 10.2021 San Jose, CA
<i>Instructional Designer, Energy Business Support</i> Rapid and iterative design, development, and delivery of learning solutions using ADDIE and Agile methodologies	04.2021 – 06.2021 San Jose, CA
<i>Analyst, Robotic Process Automation</i> <ul style="list-style-type: none"><li>• Conducted business process analysis and automation feasibility analysis</li><li>• Developed automation programming for residential energy projects, saving hours of employee touch time and reducing days to project completion</li></ul>	04.2020 – 04.2021 Las Vegas, NV
<i>Training Systems Specialist, Gigafactory Nevada</i> <ul style="list-style-type: none"><li>• Led multi-site requirements definition for internal agile software development</li><li>• Designed certification evaluation assessments to improve on-the-job performance</li></ul>	12.2018 – 03.2020 Reno/Sparks, NV
<i>Senior Learning Experience Designer</i> Promoted to Senior LXD upon Tesla/SolarCity merger	05.2017 – 12.2018 Las Vegas, NV
<b>SolarCity, Learning Experience Designer</b> Rapid and iterative design, development, and delivery of learning solutions using ADDIE and Agile methodologies	08.2016 – 05.2017 Las Vegas, NV
<b>Signet Jewelers, Learning &amp; Performance Improvement Specialist</b> <ul style="list-style-type: none"><li>• Research, logistics planning, needs analysis, design, development, facilitation, and evaluation of large-scale training programs</li><li>• Instructional design, development, and project management of training programs for field retail employees and management</li></ul>	07.2013 – 08.2016 Akron, OH

## VOLUNTEER EXPERIENCE

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<b>Board Member (President-Elect 2023-24, VP Programming &amp; Professional Development 2021-22, Director/VP Technology 2017-20), ATD Greater Las Vegas</b> Served as local Chapter leadership in various positions	11.2017 – present
<b>Intersectionality Employee Resource Group (ERG) Leader, Tesla</b> Assisted with reviving an ERG which had lost its prior leadership	2021
<b>Agile Product Owner / eLearning Team Lead, DESIGNxHUMANITY</b> Also served as Instructional Design Mentor and Accessibility SME	2020
<b>Team Lead / Project Manager, eLearning Community Project (eLCP)</b> Led a team of instructional designers to create a collaborative elearning course	2020
<b>Toastmasters Area and Club Leadership, Tesla</b> Positions included Area Director, Club President, VP Education, and others	2017 – 2020

## AWARDS

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<b>Tribute to Learning Award</b> , <i>ATD Greater Las Vegas</i> <a href="#">↗</a> Recipients submitted projects or initiatives that aligned with the ATD Capability Model and were selected based on their excellence	03.2022
<b>Tesla Excellence Award</b> , <i>Tesla</i> Recognized as Team Member of the Quarter in Q42019 by the Quality/Training Operations team at Gigafactory Nevada	01.2020
<b>Advanced Leader Bronze (ALB)</b> , <i>Toastmasters International</i> Recognition in the Toastmasters Educational Program, signifying completion of programs in the Leadership Track of the Toastmasters Educational Program	05.2019
<b>SolarCity Solstice Award</b> , <i>SolarCity</i> Team members recognize their peers for their work efforts that go above and beyond their standard job responsibilities	06.2017

## EDUCATION

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<b>Certificate Programs: Diversity &amp; Inclusion for HR, Psychology of Leadership</b> , <i>Cornell University</i>	2020 – present
<b>Graduate Coursework: Master of Science (MS), Industrial/Organizational Psychology</b> , <i>University of Phoenix</i>	2021 – 2022
<b>Graduate Coursework: Learning Systems Design &amp; Development (MS), Library &amp; Information Science (MLIS)</b> , <i>University of Missouri–Columbia</i>	2007 – 2008 Columbia, MO
<b>Bachelor of Arts (BA), English Language &amp; Literature</b> , <i>Webster University</i>	St. Louis, MO

## COURSES & CERTIFICATES

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<b>Strategic Diversity, Equity, &amp; Inclusion Certificate</b> , <i>Human Capital Institute</i>	09.2022
<b>Managing Learning Programs Certificate</b> , <i>ATD Education</i>	06.2022
<b>Strategic Leadership Certificate</b> , <i>ATD Education</i>	06.2022
<b>Leading L&amp;D Certificate</b> , <i>Josh Bersin Academy</i>	01.2022
<b>The Agile Learning Organization Certificate</b> , <i>Josh Bersin Academy</i>	11.2021
<b>Diversity, Equity and Inclusion in the Workplace Certificate</b> , <i>University of South Florida</i> <a href="#">↗</a>	05.2021
<b>Voice, Values, and HR Certificate</b> , <i>Josh Bersin Academy</i>	01.2021
<b>Kirkpatrick Strategic Evaluation Certificate</b> , <i>Kirkpatrick Partners, Inc.</i> <a href="#">↗</a>	12.2020
<b>Employing Abilities @Work Certificate</b> , <i>SHRM Foundation</i>	08.2020
<b>Improving Human Performance Certificate</b> , <i>ATD Education</i>	08.2020
<b>Performance Consulting Certificate</b> , <i>Langevin Learning Services</i>	05.2015

## ORGANIZATIONS & ASSOCIATIONS

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<b>Association for Talent Development (ATD)</b> , <i>Greater Las Vegas Chapter</i>	2017 – present
<b>Project Management Institute (PMI)</b> , <i>Southern Nevada Chapter</i>	2018 – present
<b>Society for Human Resource Management (SHRM)</b> , <i>Southern Nevada Chapter</i>	2020 – present
<b>International Association of Accessibility Professionals (IAAP)</b> <a href="#">↗</a>	2020 – present